



Quality of care covers various aspects:

- the quality of the professional who provides the care,
- the quality of the setting in which the care is provided,
- the quality of the care itself.





I propose that we start by working on the care settings





Quality of care requires the quality of the setting in which the care is delivered, i.e.:

- Maintenance of the premises
- Staff hygiene
- Care waste disposal management
- Quality of the water
- Ionising radiation protection
- etc...





.....and, probably most importantly

- medical devices (instruments)
 disinfection and sterilisation procedures
- Asepsis and antisepsis procedures during the delivery of care.





A very simple but very active working method:

The sharing of experiences

- experimental or generally implemented
- optional or mandatory
- suggested by your national professional organisations or enforced by law

to bring them to the knowledge of other ERO member countries who may then adopt and adapt them as they see fit.





To initiate the exchange

I propose to share the experience of an action

- conducted in France on the initiative of our national dental association, the ADF
- taken up by the French Ministry of Health
- which led to the publication of a guide to the prevention
 of dental health care-related infections





- The guide details the essential recommendations
- An assessment grid is provided
- The recommendations are updated every couple of years by a working group of experts from the French Dental Association (ADF).
- They are published and made available to all dentists practising in France and all interested organisations.





I propose to use this example to launch the exchange and encourage other countries to share their own experiences.

- •The working method and aims of the exchange will be further developed within the ERO working group
- •All actions will be discussed in order to evaluate the relative importance of each.





The aim eventually is to draw up a few fundamental recommendations on "good practices" and on the assessment of the actions conducted using tools and indicators to be implemented by each country.

